

Care inspectorate: Who we are, what we do, how we do it.

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November 2022

Session plan...

- ▶ Who we are and what we do
- ▶ How we do it: Our Quality Frameworks
- ▶ Decision making
- ▶ Take home messages
- ▶ Q&A



Q1. How many services were registered with the Care Inspectorate on 30 June 2022?

A: 13586

B: 6093

C: 11762

D: 12453

Just for fun

What percentage of care services in Scotland are evaluated as good, very good or excellent for the quality of care?

A: 29%

B: 56%

C: 74%

D: 85%



The most recent SSSC report
Aug 2022 show the number of registered
staff in the workforce as;

A: 300267

B: 118765

C: 185800

D: 208360



Social Work Social Care Improvement Scotland Established under the Public Services Reform (Scotland) Act 2010 as “SCSWIS”

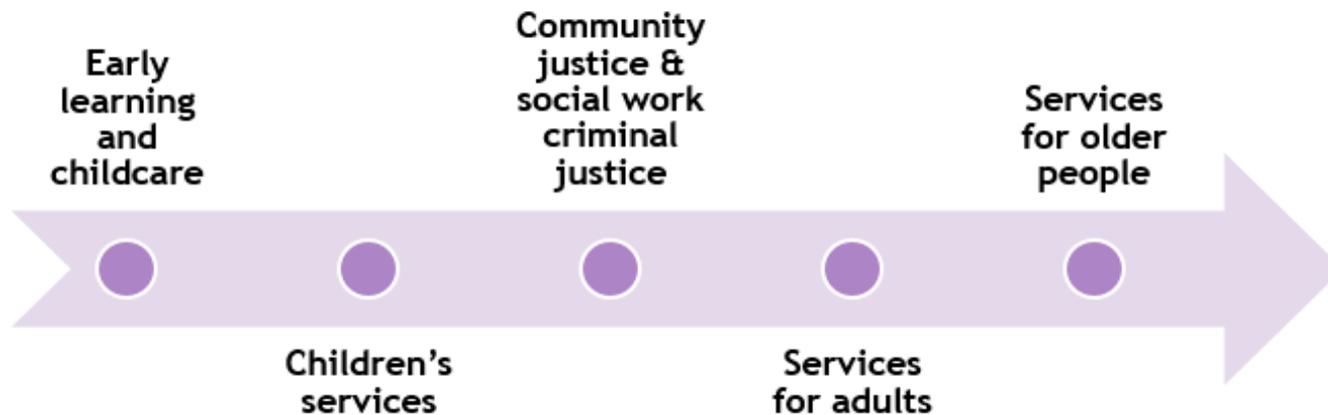
Duty of Furthering
Improvement’ (section 44.1.b)

- ‘Duty of User Focus’ (section
112)

- ‘Duty of Cooperation’
(section 114)

A scrutiny body which supports improvement

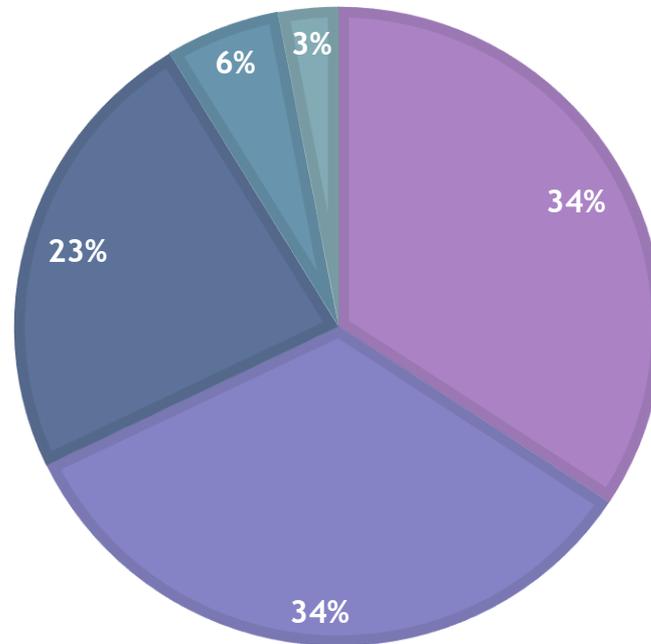
Register	Inspect	Investigate	Enforce	Improve	Work in Partnership
register care services	inspect care services	investigate complaints about care services	take enforcement action, when necessary	undertake improvement activities	carry out partnership-level inspections of services for children and adults, with others.



11762 regulated care services

SERVICE TYPE

■ Childminders ■ DCOC ■ Support Services ■ CH older ■ CH children



Health and Social Care Standards

Human Rights based

Outcome Focussed

Health and Wellbeing

Person Led

Across all Health and Social
Care Settings



How we do it... Quality Frameworks



Core Assurances

Infection Prevention and control

Governance and quality assurance

Robust risk assessment is in place

Adult/child protection

Medication management

Management of People's Finances

Accidents/incidents

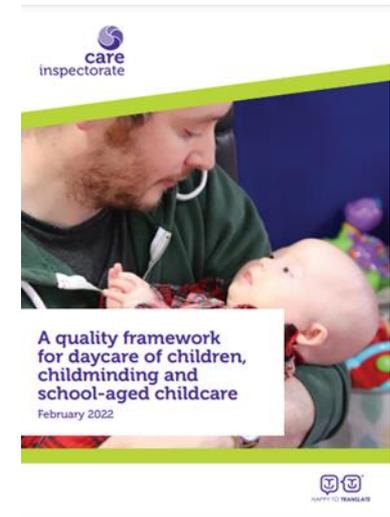
Complaints management

Staff Recruitment

Physical Environment

Maintenance of Equipment

Planned care and support

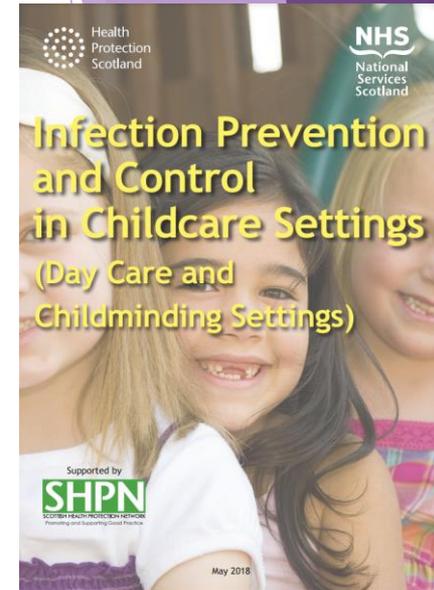




How we do it...Quality Framework

...outdoor nurseries -

Out to Play: Section 5



<https://hub.careinspectorate.com/media/3958/out-to-play.pdf>

<https://hub.careinspectorate.com/media/1219/hygiene-requirements-in-outdoor-nurseries-in-scotland.pdf>

https://hpspubsrepo.blob.core.windows.net/hps-website/nss/2448/documents/1_infection-prevention-control-childcare-2018-05.pdf

Influencing policy & practice.

- ▶ We identified poor practice and had significant concerns about the sleep routines, safety and supervision of children as they slept. Staff failed to effectively monitor sleeping children to ensure their safety. This resulted in a serious incident where a child was injured.
- ▶ We observed several hazards within the spaces used by children. For example, some cleaning products were not securely stored away, and broken resources were left on the stairway.

A furious mum says her three-year-old son was almost hit by a bus after he was allowed to leave nursery unaided and attempt to walk home.

- ▶ Early learning and childcare - national induction resource - latest version: August 2022

- ▶ <https://www.gov.scot/publications/early-learning-childcare-national-induction-resource-latest-version-august-2022/>



<https://hub.careinspectorate.com/media/4528/keeping-children-safe-poster-artwork.pdf>

Serious Incidents

- ▶ Baby boy just 10 months old burned by boiling hot bleach at Aberdeen nursery



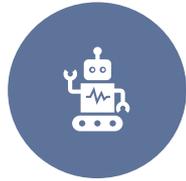
<https://www.bbc.co.uk/news/uk-scotland-north-east-orkney-shetland-59941389>

- ▶ We undertook a complaint investigation into this incident in November 2021. Eight requirements were made following the complaint. A further inspection was carried out in December 2021 to measure improvement.
- ▶ We continue to monitor progress.

Informed Decision making... what we consider.



CONTEXT



'INTELLIGENCE'
ABOUT THE SERVICE



REGULATORY
HISTORY



RISK FACTORS



LEGAL FRAMEWORK



GOOD PRACTICE



PROVIDERS CAPACITY
TO IMPROVE



IMPACT AND
OUTCOME ON PEOPLE
USING THE SERVICE

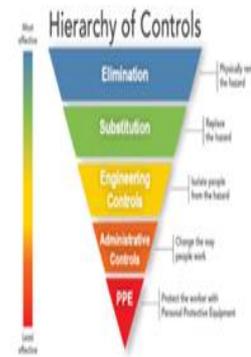


Evaluating service provision to award a grade

Proportionate Outcome Evaluation Tool (POET)



Controlling exposures to occupational hazards, including the risk of infection, is the fundamental method of protecting healthcare workers. Below is a graphic specifying the general principles of prevention legislated in the Management of Health and Safety at Work Regulations 1999, Regulation 4, Schedule 1. It details the most to the least effective hierarchy of controls and can be used to help implement effective controls in preventing the spread of COVID-19 within healthcare settings. NHS boards and NHS staff should employ the most effective method of control first. Where that is not possible, all others must be considered. PPE is the last in the hierarchy of controls.



Hierarchy of Risk Controls graphic. (commons.wikimedia.org/index.php?title=Hierarchy_of_Risk_Controls&oldid=901010143) (original version: NIOSH Vector version: Michael Pittman)

How will we use the six-point scale?

The six-point scale is used when evaluating the quality of performance across quality indicators.

6	Excellent	Outstanding or sector leading
5	Very Good	Major strengths
4	Good	Important strengths, with some areas for improvement
3	Adequate	Strengths just outweigh weaknesses
2	Weak	Important weaknesses – priority action required
1	Unsatisfactory	Major weaknesses – urgent remedial action required

Examples of Good Practice

NIPCM
National Infection Prevention and Control Manual

1 October 2022: The National Infection Prevention and Control Manual has been updated. Please use the update template to new guidance, and continue new releases only to reflect alignment with the recently published Control Government COVID-19.

NIPCM Index

- About the Manual
- Introduction
- Chapter 1: Infection Prevention and Control (IPC)
- Chapter 2: Infection Control in the Home (ICoH)
- Chapter 3: Healthcare Infection Systems, Subunits and Data Frameworks
- Chapter 4: Infection Control in the Health and Social Care Environment
- Additional Infection Prevention and Control Public Health Topics (IPCT)
- A-Z Pathogens
- Glossary
- Appendix
- Resources

Latest News

- New COVID-19 seasonal guidance: current advice for Scotland! 12 Oct 2022
- Update to Appendix 11 - Best Practice - Risk Measures for Optimal Patient Placement and Respiratory Protective Equipment (RPE) for infection agents within a patient care facility 30 Sep 2022

A-Z Pathogens

This A-Z provides an overview of pathogens, includes control and advice on key transmission routes, incubation and sign/symptoms for infection, and links to further guidance.

HAI Infection for Infection Prevention and Control

Learn home - Infection Prevention and Control (IPC) Zone - SIPCIP Foundation Layer

SIPCIP Foundation Layer

The foundation layer comprises education resources covering all 12 standard infection control practices and other introductory infection prevention and control topics.

About the Foundation Layer

Please note: The resources contained within the SIPCIP Foundation Layer are specific to **Standard Infection Control Practices**, referenced within the National Infection Prevention and Control Manual.

For COVID-19 specific educational materials please visit the **TURAS Learn COVID-19 page**.

Please note: As the Winter respiratory Infection (ICoH) Additive is transitioning into the main National Infection Prevention and Control Manual, our Winter Respiratory Infection Learning materials have now been archived and will be updated and available on a new website in the future. The SIPCIP Foundation Layer Learning materials will be updated in due course to reflect any changes in the SIPCIP.

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Care Homes for Adults – The Design Guide

Design, planning and construction considerations for new or converted care homes for adults

SPACE TO GROW

SCOTTISH FUTURES TRUST

Design guidance for early learning and childcare and out of school care settings

The Scottish Government
@ScottGov
www.gov.scot

Evidence
Healthcare Improvement Scotland

Infection prevention and control standards
For health and adult social care settings

May 2022

NHS

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My world outdoors

Teaching good practice in five early years outdoor care practice play and learning wholly or partially outdoors

ELC learning module

Health and Social Care Standards
My support, my life

Research Type: Policy & Legislation

Health and Social Care Standards
My support, my life

HAI Education for Infection Prevention and Control

Learn home - Infection Prevention and Control (IPC) Zone - Preventing infection in care - Preventing infection in Social Care - Preventing infection in Social Care Settings pocket book

Preventing infection in Social Care Settings pocket book

NHS Education for Scotland (NES)
(ACCESSIBLE) Preventing Infection in Care at Home pocket book (Version 4, Spring 2022)

Publisher: NHS Education for Scotland (NES)
Type: Handbook
Format: PDF
Audience: Nursing, midwifery and allied health professions (audience)

Public Health Scotland

COVID-19 health protection guidance

Guidance for health and social care settings

COVID-19 - guidance for health protection teams (HPTs) - version 2.4 (14 Jun 2022)

COVID-19 - information and guidance for social...

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Take Home messages

- ▶ Intelligence led
- ▶ We can't do it alone
- ▶ Focus on outcomes while balancing risk vs the choices and rights of the people using the service
- ▶ If in doubt give us a shout.



OFFICIAL



Health and Social Care Standards
My support, my life

Questions and comments

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